

## Our Goal

We at ENGIE Solutions strive to provide integrated facility management services that meet or exceed our customer's expectations. This we do with respect and care for the environment, and without compromising the well-being of people, whether employees, customers, or the community within which we operate.

## Our Commitment

At ENGIE Solutions we are committed to:

- Continually improve our IMS and effectiveness to deliver customer-focused services that meet their current and future needs.
- Manage health, safety and environmental risks to as low as reasonably practicable to prevent injury, ill health and causing harm to the environment.
- Exercise due diligence to meet or exceed applicable legal requirements and other requirements to which we subscribe.
- Recognize and enhance the skills and involvement of our employees to meet the needs of our customers.
- Provide the necessary resources to achieve our goal.

## Our Arrangements

In order to carry out these commitments, ENGIE Solutions will:

- Incorporate QHSE best practices into our business operations by maintaining a process driven Integrated Management System.
- Set clear objectives and targets to achieve continuous improvement in striving for QHSE excellence.
- Provide employees with information, training and resources necessary to do their work effectively and under competent supervision.
- Periodically verify our compliance with legal requirements and conformance to applicable international best practice standards.
- Promote QHSE awareness and ensure all interested parties, including sub-contractors and suppliers, understand our commitment to QHSE excellence.
- Hold every employee accountable for their commitment to achieving our goal.
- Regularly review this policy and make it available to all interested parties.



**Ian Harfield**  
Chief Executive Officer